



ISSUES PAPER

(for distribution to other networks)

KEY ISSUES ARISING FROM THE QDVSN MEETING

LOGAN

June 2015

In the spirit of enhancing information sharing and collaboration between our networks, Queensland Domestic Violence Services Network (QDVSN) decided to distribute to other related and like networks and services, relevant issues arising from the QDVSN meetings. In addition, QDVSN recognises that our networks are frequently responding to and discussing the same issues, and the strength that lies in co-ordinating and sharing information.

After each QDVSN meeting, the QDVSN secretary can forward to your network/service the key relevant issues arising from the QDVSN meeting. In addition, if your network/service would like to similarly disseminate information relating to your network/service, we would certainly welcome this.

FACC: Services which have started in the Family and Child Connect space reported that it has taken several months to sort out the role of a DV specialist, with issues such as supplying the embedded worker (partnership or contract?), payment of wages, roles and limits of the roles, and rosters. Most DV organisations have supplied a DV specialist, but this has caused protracted negotiations for the worker to be treated the same as they are in the DV organisation that supplied them.

The IFS suppliers are each from a different organisation from the FACC supplier, which means more negotiations to ensure women and children affected by DV get the best service. A feminist perspective is not always the dominant philosophy of the supplier!

CDFVR: Their work for ANROWS includes an analysis of interstate protection orders. Annabel is excited that a new suite of tertiary courses in DFV has been approved, and will be provided at CQU. This is aimed at sector workers, and includes diploma and certificate qualifications to be available next year, with more to follow. Annabel is working on an RPL scheme to assist prospective students.

NEW SERVICES: WAVSS over Redlands has opened at Redlands. They are working with BABI to provide child counselling and men's programmes.

Caboolture is hosting new services at Redcliffe, Pine Rivers and Sandgate courts. A Prado worker will be placed at Petrie at the end of June.

SCOPE has begun a Prado service in Gympie and Maroochydore, with outreach to Caloundra, Nambour and Maleny. A full time worker will be placed in Maroochydore and the Gympie worker will be there three and a half days per week.

A Prado programme has been started in Brisbane North. BDVS has enhanced funding for services at Inala, Chermside, Zilmio and Nanda. There is to be trial of a co-responder model where workers are

on duty at police stations and attend incidents, on four nights a week, out of the Stafford police station.

Townsville has been funded for an extra 20 hours for working with women and children. The new service agreement uses a different model from an integrated response. They are supporting areas in the hinterland, including Charters Towers, Ingham, Palm Island and Hughenden.

REDBOURNE: The management team from Redbourne, along with QPS officers, told us about the changes to police reporting on attendances at DV episodes, formerly supplied by Supportlink.

Redbourne's operation will be progressed as part of the FACC. They are a company whose core business is managing information systems, with experience in alcohol and drug diversions.

The process they will follow is that the FACC will be informed first of police reports, along with the DV specialist. This information will be entered into QPrime. The database will be Cloud based, and collected data will be available to services. Redbourne expects 50,000 referrals per year. They will provide a tool to enable 'at capacity' notifications.

QPS is essentially the employer of Redbourne, and QPS will sort out any issues with them.

OUTCOME measures are to be added to reporting requirements for OASIS. Counting rules and a tool to support counting are to come. The tool will include professional judgement as an indicator. Counting rules and a tool to support counting are to come. The tool will include professional judgement as an indicator.

HSQF: The Human Standards Quality Framework will take around 18 months to be fully delivered. For larger organisations, decisions regarding the HSQF approach will be made at the organisational level, rather than service, and all services of the organisation would transition at the same time. Funding to complete this will be paid after the process is complete.

NOT NOW, NOT EVER: The government is considering all the recommendations from the Premier's Taskforce Enquiry into DFV, via a Director General level, interdepartmental committee. There is a stated commitment to developing prevention strategies. Government departments will work together in a more meaningful way, on the issue of DFV.

- A national protection order is progressing,
- Child Safety initiatives are producing changes for CSO's.
- Two new short term (72 hour) refuges are planned.
- The government has exceeded the expectations from the Carmody report in relation to the interface between DFV and child protection (e.g. specialist worker in FACC).
- They are looking for and learning from an evidence base. The inception of the COAG advisory group to the PM, with Heather Nancarrow as deputy chair, is a positive move toward expert opinion influencing government policy.
- Perpetrator programmes are part of the taskforce recommendations. Practice Standards for working with Men who use Violence are some years old and are likely to be reviewed.

NEW FUNDING: There is new investment of \$5.1 million over three years for stage 3 of the new DFV funding investment announced in the 2014-15 Budget. There are three further stages planned after this. A very different approach to DFV is planned for the future. The outcome from the COAG, around a national prevention strategy, will include further roundtable consultations.