

QDVSN



**QUEENSLAND
DOMESTIC VIOLENCE
SERVICES NETWORK**

**Developing Integrated
Responses to Domestic and
Family Violence in Australia:
The Next Step**



8-10 May 2018 | HILTON BRISBANE

MEMBER SERVICES

Brisbane Domestic Violence Service

☎ 3217 2544

Cairns Regional Domestic Violence Service Inc.

☎ 4033 6100

Centacare Roma

☎ 4196 9777

Centre Against Domestic Abuse (Caboolture)

☎ 5498 9533

Domestic and Family Violence Prevention (Rockhampton and Central West)

☎ 4926 9726 or 1300 364 277

Domestic Violence Resource Service

(Mackay & Region) Inc.

☎ 4957 3888

Edon Place Domestic and Family Violence Centre

(Bundaberg)

☎ 4153 6820

Emerald Domestic and Family Violence Service

☎ 1300 523 985

Gold Coast Domestic Violence Prevention Centre Inc.

☎ 5591 4222

Domestic Violence Action Centre

Ipswich

☎ 3816 3000

Toowoomba

☎ 4642 1354

DV Connect

☎ 3156 2323

Gladstone Women's Health Centre

☎ 4979 1456

Gympie Region Domestic and Family Violence Service

☎ 5413 8088

Immigrant Women's Support Service (IWSS) Brisbane

☎ 3846 3490

North Queensland Domestic Violence Resource Service (Townsville)

☎ 4721 2888

Sunshine Coast Regional Domestic Violence Service

☎ 5430 9300

Working Against Violence Support Service Inc.

Logan and Districts

☎ 3808 5566

Redlands

☎ 3286 7766



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FROM QDVSN

This excellent conference brings international speakers to Brisbane to support local, regional and state-based systems to strengthen coordination and collaboration, protect victim survivors and hold perpetrators accountable by presenting a variety of learnings as well as practical tools.

The QDVSN invite DV sector staff, prosecutors, police, magistrates, legal representatives, Department of Justice staff and others to the table to share timely and positive opportunities to break down barriers and develop possible partnerships and collaborative efforts across.

The conference aims to be practical, experiential, useful and affordable. This conference will be useful especially if you are a part of an Integrated Response, starting an Integrated Response or have been hearing about Integrated Responses coming your way!

CONFERENCE PROGRAM

**Program subject to change*

DAY 1: TUESDAY 8 MAY

9.00am	WELCOME BY HOSTS AND WELCOME TO COUNTRY Local Aboriginal Elder	Large main room
9.15-10.15am	<p>Developing a common language and the eight methods that guide CCR work Scott Miller and Melissa Scaia</p> <p>Scott and Melissa will discuss how government and non-government agencies can work together in a coordinated way to keep victims safe and hold offenders accountable. They will discuss the eight organising principles of coordinated community responses:</p> <ul style="list-style-type: none"> • Mission, Purpose and Function: The mission, purpose and function of each agency – how they overlap, differ and sometimes come in conflict with each other. • Concepts and Theories: Better understand the concepts and theories that each agency works from and where they overlap, differ, and sometimes come in conflict with each other. • Linkages: Find ways to enhance how they are linked together in their day-to-day work in case processing. • Resources: Address what resources are needed to keep victims safe and hold offenders accountable in a joint effort between the agencies. • Rules and Regulations: Uncover which rules and regulations govern the work of each agency. Do any of the current rules and regulations have the unintended consequence of keeping victims safe and holding offenders accountable? • Administrative Practices: Uncover the ways that each agency can share information through the use of text, forms, and report-writing formats. • Education and Training: Develop a plan for possible inter-agency education and training about each other’s work. • Accountability: Uncover the ways in which each agency holds offenders accountable. Discuss ways in which each agency can hold the other agency accountable for addressing the needs of victims and holding offenders accountable. How can practitioners be held accountable within your own agency as well? 	



10.15-11.15am	<p>CCR PANEL</p> <p>The panel will clarify with participants if and how the eight coordinating principles are used in Queensland, and they will address questions arising from the practice experience of participants regarding how coordination operates at the frontline, and as women, children, and men move through system.</p>	Large main room
11.15am	MORNING TEA	
11.30am-12.15pm	<p>Mapping the system through the eyes of the victim/survivor Graham Barnes</p>	Large main room
12.15pm	LUNCH	
1.15-3.00pm	<p>INTER-AGENCY COORDINATION WORKSHOPS</p> <ul style="list-style-type: none"> • Advocacy/Men’s Perpetrator Programs/Probation Scott Miller and Melissa Scaia • Law Enforcement/Prosecution/Judiciary Graham Barnes, Laura Goodman and Lori Flohaug • CCR Coordinator/Family Court Gabrielle Davis, Melissa Scaia and Judge Floerke 	Three breakout rooms
3.00pm	AFTERNOON TEA	
3.15-5.00pm	<p>INTER-AGENCY COORDINATION WORKSHOPS</p> <ul style="list-style-type: none"> • Advocacy/Family Court/Men’s Perpetrator Programs Melissa Scaia facilitating with Gabrielle Davis, Lori Flohaug and Graham Barnes • CCR Coordinator/Law Enforcement/Prosecution/Judiciary/Probation Scott Miller facilitating with Laura Goodman, Lori Flohaug, Judge Floerke and Kay Arola 	Two breakout rooms
5.00pm	CLOSE	

CONFERENCE PROGRAM

**Program subject to change*

DAY 2: WEDNESDAY 9 MAY		
9.00am	WELCOME BACK DAY 2 Melissa Scaia and Scott Miller	Large main room
9.15-10.15am	PLENARY Lori Flohaug	
10.15am	MORNING TEA	
10.45am-12.30pm	SPECIAL TOPIC WORKSHOPS <ul style="list-style-type: none"> • Law Enforcement Techniques and Strategies in Cases of Domestic Violence Laura Goodman • The Art of Dialogue when Working with Victims or Perpetrators Melissa Scaia and Graham Barnes • Partnering with Victims and Advocates in Developing CCR Interventions Scott Miller with Kay Arola, Lori Flohaug and Judge Floerke 	Three breakout rooms
12.30pm	LUNCH	
1.30-3.15pm	SPECIAL TOPIC WORKSHOPS <ul style="list-style-type: none"> • Working with Perpetrators as Parents and Understanding their Change Process Melissa Scaia and Graham Barnes • Probation Response to Addressing Domestic Violence Kay Arola • Evaluating Risk in a Coordinated Community Response Scott Miller with Judge Floerke, Lori Flohaug and Laura Goodman 	Three breakout rooms
3.15pm	AFTERNOON TEA	
3.30-4.30pm	PLENARY Judge Floerke , Judicial leadership on domestic violence	Large main room
4.30-5.00pm	CLOSING COMMENTS/QUESTIONS AND ANSWERS	
5.00pm	CLOSE	



DAY 3: THURSDAY 10 MAY

9.00-10.15am	<p>SPECIAL TOPIC WORKSHOPS</p> <ul style="list-style-type: none"> • Advanced Advocacy Skills on Behalf of Victims of Domestic Violence Melissa Scaia • Restorative Justice Circles in Cases of Domestic Violence Judge Floerke and Scott Miller with Kay Arola • Introduction to the SAFeR Framework for Family Court and Domestic Violence Cases - mediation, custody, decision-making about the child Gabrielle Davis 	Three breakout rooms
10.15am	MORNING TEA	
10.30-11.45am	<p>WORKSHOP BY DISCIPLINE</p> <ul style="list-style-type: none"> • Law Enforcement Officers Laura Goodman • Prosecutors Lori Flohaug • Advocates Melissa Scaia • Perpetrator Program Staff Scott Miller and Graham Barnes • Probation Officers Kay Arola • Judges Judge Floerke and Gabrielle Davis 	Three breakout rooms (two in each room)
11.45am - 12.00pm	<p>CLOSING OF CONFERENCE Melissa Scaia and Scott Miller</p>	Large main room
12.00 noon	CLOSE	

SPECIAL TOPIC WORKSHOPS

DAY 2: WEDNESDAY 9 MAY

Law Enforcement Techniques and Strategies in Cases of Domestic Violence

Laura Goodman

The crime of domestic violence is complex and law enforcement officers often feel frustrated and discouraged when responding. Officers provide as much support to victims as possible, but when equipped with a better understanding of the nuances and dynamics of this intimate partner crime, they can more effectively address victims' needs and hold offenders accountable. This session will also provide law enforcement officers with the skills to determine the predominant aggressor in cases of domestic violence.

The Art of Dialogue when Working with Victims or Perpetrators

Melissa Scaia and Graham Barnes

Many group sessions and one-on-one sessions with victims or perpetrators are unintentionally dominated by the intervener. In a group process, co-facilitation is very challenging and often does not occur. Usually one facilitator dominates the group process. Learn how to conduct a group facilitation process, one-on-one meeting and use dialogue that is based in co-facilitation and a non-oppressive model based on the work of Paulo Freire. This workshop is for facilitators of all types of groups and those who meet with clients one-on-one.

Partnering with Victims and Advocates in Developing CCR Interventions

Scott Miller with Kay Arola, Lori Flohaug and Judge Floerke

This workshop will be facilitated by Scott Miller of DAIP and include a judge, former prosecutor and probation officer to discuss how "justice" can be determined in cases of domestic violence. Archbishop Desmond Tutu tells us that justice demands three things:

- 1) that the truth be told;
- 2) that to whatever extent possible the harm be repaired; and
- 3) that the conditions that gave rise to the injustice be forever altered.

This session will look at the role of key criminal justice interveners and how they can alter the conditions that give rise to this devastating form of violence. This workshop will also explore how the voices of victims of domestic violence can be included in the creation of policy and practice of the criminal justice system.



Working with Perpetrators as Parents and Understanding their Change Process

Melissa Scaia and Graham Barnes

Most traditional parenting curricula seek to get the parent to “do something different.” Many traditional parenting curricula are inadequate to address the beliefs held by men who batter and abuse their partners and children. These curricula often seek to get fathers to change their behaviours without addressing the underlying beliefs that support them. Addressing fatherhood with abusive and violent parents requires a process that seeks to change the underlying beliefs that justify the violent and abusive behaviours. Research has shown that addressing parenting by men who batter is a key motivator for them to change.

Probation Response to Addressing Domestic Violence

Kay Arola

Intimate partner domestic violence victims suffer physical, emotional, sexual and economic abuse perpetrated by current or former spouses and other intimate partners. Community corrections agencies and professionals who supervise defendants and offenders released in the community on pretrial release, probation supervision, or parole have a tremendous opportunity to contribute to the safety and well-being of domestic violence victims through effective supervision of domestic violence offenders.

Evaluating Risk in a Coordinated Community Response

Scott Miller with Judge Floerke, Lori Flohaug and Laura Goodman

Communities all across the globe have begun to create risk assessments to determine who is doing what to whom and with what impact in cases of domestic violence. No domestic violence is the same. Interventions should be different for violent acts that lack context of coercion, intimidation and control for example. Interventions for the most dangerous offenders require a lot of resources. The city of Duluth was chosen as a Blueprint for Safety Demonstration Site by the US Department of Justice. Duluth and St. Louis County enhanced its work by incorporating risk assessment into each criminal justice agency. In particular, law enforcement added additional questions and a bail memo with risk assessment data was created for use by judges.

SPECIAL TOPIC WORKSHOPS

DAY 3: THURSDAY 10 MAY

Advanced Advocacy Skills on Behalf of Victims of Domestic Violence

Melissa Scaia

This workshop will take a deeper look at the role of advocacy on behalf of victims of domestic violence. Advocates have two roles:

- 1) advocacy on behalf of individual victims of domestic violence; and
- 2) systemic advocacy.

“To advocate” means to speak on behalf of another. This workshop will look at the complex issues around confidentiality. In addition, advocates often get asked by a victim, “Will he change? How do I know if he really did?” This session will also give advocates a framework for helping victims understand the answers to these questions. When people use the term “advocacy” they most often are referring to individual advocacy. Individual advocacy informs all other types and is often the most recognisable. Systemic advocates seek to reform the justice system and challenge the community to stand with victims of domestic violence. This workshop will also explore how systems advocates can transform individual women’s needs in a particular community into an agenda at a local and institutional level.

Restorative Justice Circles in Cases of Domestic Violence

Judge Floerke and Scott Miller with Kay Arola

In this workshop, participants will learn about the structure and development of restorative justice circles in cases of domestic violence. The core theories for doing this work will be explored. The trainers will share the benefits and consideration to take into place if your community is considering this intervention. In Duluth, this intervention was created to address domestic violence with offenders where traditional interventions did not work.



Introduction to the SAFeR Framework for Family Court and Domestic Violence Cases – mediation, custody, decision-making about the child

Gabrielle Davis

This workshop is an introduction to the SAFeR Framework. SAFeR can be used by anyone, including parties, in any family court proceeding.

SAFeR consists of the following four parts:

1. Screening for IPV

The first step is to determine whether IPV is an issue in the case. Screening for IPV must be safe. Parties must be informed about the potential risks of talking about IPV. They need to know why they are being asked about abuse, how the information will be used, who will have access to it, and where it might show up later.

2. Assessing the Nature and Context of IPV

Once IPV is identified, practitioners need know more specifically who is doing what to whom and why. And, in the context of a family law case, it is important to know what is going on with respect to parenting and the health, safety and wellbeing of the children, as well as the parent who is subjected to abuse.

3. Focus on the Effects of IPV

The third step asks whether and how the abuse matters for the task or decision at hand. For instance, how does the abuse impact parenting arrangements in a custody case? How does the abuse impact safety in a protection order case? How does abuse impact negotiations in mediation?

4. Respond to IPV

The fourth step focuses on addressing and correcting, if possible, the problems that the abuse is creating. The idea is to appropriately respond to the parties' experience of abuse.

CONFERENCE SPEAKERS



Melissa Scaia M.P.A.

Director of International Training for Global Rights for Women (GRW)

In her position at GRW, Melissa brings a wealth of experience as the former executive director of Domestic Abuse Intervention Programs (DAIP), also known as “the Duluth Model.” Prior to working in Duluth she was the executive director of Advocates for Family Peace (AFFP) for 17 years, a local domestic violence advocacy program. She has also led and organized two Coordinated Community Responses (CCR) to address domestic violence in Minnesota, as well as co-facilitating groups for men who batter and women who use violence.

Melissa is also a consulting trainer for a number of national training organizations on domestic violence and child abuse, including Battered Women’s Justice Project and the National Council of Juvenile and Family Court Judges. As a qualified expert in the state of Minnesota she testifies as an expert witness on domestic violence in criminal court cases.

She wrote her master’s thesis on the effects of domestic violence on children and wrote her doctoral dissertation proposal to address supervised visitation, children and domestic violence. She has contributed to numerous publications related to supervised visitation, children, and domestic violence. Recently she co-wrote a curriculum and DVD for working with men who batter as fathers entitled, *Addressing Fatherhood with Men Who Batter*. She also co-authored a curriculum and DVD with Ellen Pence, PhD and Laura Connelly for working with women who have used violence in intimate relationships entitled, *Turning Points: A Nonviolence Curriculum for Women*.

Melissa has been selected for numerous roundtable advisory discussion groups for the Office on Violence Against Women through the National Judicial Institute on Domestic Violence related to: differentiating types of domestic violence, custody, working with domestic violence offenders, and batterers intervention programs.

Most recently she was named to a National Consulting Group on Batterers Intervention Programs and as a National Advisory Committee Member for *Law & Order: SVU* actress Mariska Hargitay’s Joyful Heart Foundation for survivor based healing. In addition, she participated at two United Nations Expert Meetings related to domestic violence in Kazakhstan and Spain.

She is also currently co-writing a book to help battered women understand the change process of men who batter (set to be released in early 2018). She has also developed a blog entitled “*Minnesota Iron Woman*” to highlight and write about life on Minnesota’s Iron Range.

Outside of her work she is a wife, mother of two young children, a former United States Figure Skating Association instructor, and has a passion for photography and interior decorating/HGTV.



Scott Miller

DAIP and Co-ordinator of Co-ordinated Community Response Programs for the Office of Violence Against Women, Duluth, Minnesota

Scott Miller has worked for the Domestic Abuse Intervention Programs since the year 2000 in Duluth, Minnesota. Scott coordinates Duluth's coordinated community response to domestic violence by managing the system change efforts and men's nonviolence program. Scott trains nationally and internationally on the Duluth Model method of organizing. He also develops specific community interventions using the Duluth Model and creates new resource materials and curricula for use in communities working to end violence against women. Scott has also co-authored the new DAIP men's nonviolence curriculum *Creating a Process of Change for Men Who Batter*.

Scott works independently as an expert witness in criminal and civil trials to explain how the tactics of abusers and the associated risks generated by battering are linked to the counterintuitive behaviours of victims. Scott has testified more than 30 times in family courts, state district courts and federal/military court.

From 2001 to 2015, Scott was a contract trainer and forensic interviewer for First Witness Child Abuse Resource Center in Duluth. Scott was responsible for conducting forensically sound interviews of children suspected of being physically or sexually abused as part of a criminal investigation. Scott also trained nationally on how to conduct interviews with children and work from a multidisciplinary team approach in the investigation of child abuse.

Scott Miller has been working in the women's movement since 1985.

CONFERENCE SPEAKERS



Graham Barnes

Former Duluth Men's Program Facilitator and Trainer, New Zealand

Graham Barnes has been a resource specialist with the Battered Women's Justice Project in Minneapolis, Minnesota since 2005. He consults with federal grantees nationally on developing their coordinated community response to domestic violence, trains for professional institutes such as the Office on Violence Against Women, presents internationally through The Advocates for Human Rights and other agencies, and teaches Duluth's *Creating a Process of Change For Men Who Batter* Curriculum. Graham has co-authored a number of written resources for practitioners, including the 2011 version of the men's curriculum.

Previously, Graham was Team Leader of the Domestic Abuse Intervention Project's National Training Project in Duluth, Minnesota where he developed local Duluth practice on domestic violence into training packages and resources for other communities nationally and internationally. He facilitated batterer intervention program classes in Duluth, and a class for men coming out of prison in Minneapolis.

Initially trained as a teacher, Graham has a Diploma in Teaching, a Bachelor Degree in Social Work, and 20 years experience in community organizing and domestic violence prevention. In 1990, Graham was the founding men's program coordinator at New Zealand's Hamilton Abuse Intervention Project, a national pilot that adapted the Duluth Model to a New Zealand cultural setting. He then trained practitioners in this model throughout New Zealand and in Australia. In 1996, Graham worked with Ellen Pence on the development of the 'Domestic Violence Safety and Accountability Audit' in Duluth.

Between 1998 and 2002, Graham worked for SHINE, developing health sector responses to domestic violence in Auckland, and piloting DVFREE, an employer response to domestic violence.



Lori Flohaug

Former Prosecutor, Public Defender, Civil & Family Law Lawyer and Judge for the Leech Band of Ojibwe, Minnesota

Ms. Flohaug was born and raised in rural Northern Minnesota and resides with her husband and two children age 23 and 16 in a small town known for outdoor recreation, mining and timber logging.

Growing up in a family of eight children in a home ridden with extreme domestic violence, sexual violence, addiction, poverty, and mental illness, Ms. Flohaug focused on her own set of coping skills with an eye on creating a better life for herself and helping others. Ms. Flohaug is the first in her family to graduate from college (when she was 27!) and is the only family member to attend Law School (after she was married and had a small child).

Ms. Flohaug has dedicated her twenty-year legal career to helping others in crisis, focusing on women and children.

Ms. Flohaug has worked as a domestic violence advocate, a Guardian Ad Litem, Legal Aid attorney, state prosecutor, tribal defense attorney, state public defender and has recently been appointed to the Leech Lake Tribal Court bench to preside over child protection cases for the Leech Lake Band of Ojibwa Indian Reservation.

Ms. Flohaug is a member of the Turtle Mountain Band of Chippewa Indians. She has served on numerous boards and committees including Advocates for Family Peace, Legal Aid Services of Northeastern Minnesota, First Call for Help and Children's Mental Health Services.

In her free time, Ms. Flohaug enjoys photography, painting, sewing and watching her children participate in numerous sports and activities. You can find Ms. Flohaug in a hockey arena about nine months each year and she is the current president of the local youth hockey association!

CONFERENCE SPEAKERS



Gabrielle Davis

Legal & Policy Advisor with the Battered Women's Justice Project

Before joining BWJP, Gabrielle was a Clinical Professor of Law at the University of Toledo College of Law where she founded and directed a domestic violence clinic, developed curricula, and taught courses in gender violence and feminist legal theory.

She chaired the local DV coordinated community response and fatality review teams, conducted community-based research, and helped shape local domestic violence policy and practice in the civil and criminal justice systems.

She has published extensively in the field and currently serves on the editorial review board of the Family Court Review. She co-developed the SAFeR model for DV-informed decision making, as well as training curricula to support its broad implementation, and regularly presents to local, state, national, and international audiences. Her community work has been recognized by numerous awards and commendations including a 2009 Jefferson Award for Public Service.



Hon. Shaun R Floerke

District Court Judge, Duluth, Minnesota

Judge Floerke is a district court judge of the 6th Judicial District of Minnesota, chambered in Duluth. He was appointed to the bench July 2004. Before taking the bench he served as a lead prosecutor, litigation attorney in a private law firm, and as a senior attorney in government civil litigation.

Judge Floerke founded and presides over the South St. Louis County DWI Court, one of four National Center for DWI Courts Academy Courts in the nation. He is the founding and presiding judge of the Duluth Domestic Violence Restorative Circles Intervention. He serves as Co-Chair of the Minnesota Treatment Court Initiative and is a past member of the Minnesota Judicial Council, the governing body for the judiciary in Minnesota. He trains judges and other professionals on domestic violence issues nationally with the National Council of Juvenile and Family Court Judges (NCJFCJ) and also with the Duluth Domestic Abuse Intervention Project (DAIP). He is a faculty member and trainer for the National Center for DWI Courts. He was awarded a judicial leadership award by Minnesota Mothers Against Drunk Driving (MADD) in 2011 and again in 2017 for his work to effectively address impaired driving.

Judge Floerke is husband to Sara and father to five children who are not impressed by what he does for a living, but are much more interested in who he is and whether he is present.



Kay Arola

Executive Director of Arrowhead Regional Corrections, Minnesota

Kay Kavlie Arola is the Executive Director of Arrowhead Regional Corrections (ARC) which provides corrections services within the five county Arrowhead region of Minnesota, as well as managing an adult and juvenile corrections facility.

Kay is a native of Chisholm, Minnesota and a graduate of the College of St Scholastica. She began her career at the Arrowhead Juvenile Center as a corrections counselor, became a probation officer, was promoted to a supervisory position and served as the Chief Probation Officer prior to being appointed to the Executive Director position.

Kay has extensive experience in all aspects of corrections. She has provided trainings on many topics including correctional evidence based practices and domestic violence interventions.



Laura Goodman, MA

Deputy Chief (RET), International Police Advisor Education for Critical Thinking

Laura's experience is unique in the field of law enforcement where she has "boots on the ground" experience as a police officer and deputy chief of police in major metropolitan police departments and as the Director of Public Safety and Risk Management for an urban university. She has led three agencies (city, state and nonprofit) and she was a powerful advocate for the fair and proper treatment of crime victims as Minnesota's State Crime Victim Ombudsman.

As a police leader, consultant, and national/international trainer, Laura has devoted her law enforcement career to protecting public safety by building bridges between the police and the communities served. Her work has focused on reducing violence against women and children, increasing the representation of women in police leadership roles and teaching officers how to effectively engage victims and hold offenders accountable for their behaviour.

Laura has provided training and written articles on the critical role police officers have in ending gender-based violence. She's currently an International Police Advisor for Education for Critical Thinking and works with the National Center for Women in Policing extolling the importance of women police and increasing their numbers. She is a past commissioner for the International Association of Campus Law Enforcement Administrators Accreditation Commission, and a past president of the International Association of Women Police (IAWP) where she continues to serve as a director on its Board of Trustees.

